



Corporate Overview

A passion for fulfilling your customers' high expectations

Make JX2 Your Competitive Advantage

JX2 Professional Software Services develops software for businesses in highly-competitive industries—industries where the customer experience is paramount. We provide leading-edge user experiences that mean the difference between lukewarm customers and loyal customers. And between existing in a crowded competitive landscape—and winning. If these are your objectives, JX2 should be your competitive advantage.

Your customers expect a lot from you. They expect secure, easy, consistent access to their data. They want the most leading-edge, trustworthy, hassle-free user experience. We help you deliver on their expectations—even in the face of increasing security threats. All this while boosting your bottom line and improving your competitive position.

“JX2 takes a leadership role and becomes part of the team. They give me ideas and provide an outstanding level of support, always going above and beyond. I know I can go to JX2 with absolute confidence.”

—Kathy Ward, Vice President, Consumer Loan and Credit Card Lending Systems, Navy Federal Credit Union

Building Bold Innovations in Customer Service & Automation

Partner with JX2, and:

- 1. Capture lost revenue.** Billions of dollars in U.S. e-commerce sales are lost each year due to users' security concerns. Potential customers see even some of the most prominent online brands as too risky, and decline to share personal information via the web. But JX2's secure solutions are proven. We study each client's current and future risks, and put our best practices knowledge to work, creating enduring solutions to help you gain revenue that otherwise would be lost.
- 2. Retain more customers.** Your customers have many choices among service providers. By building loyalty through exceptional user experiences, our solutions help boost your customer retention.
- 3. Realize new revenue.** By aligning with your business objectives, we create new service opportunities and revenue streams by helping organizations like yours tap into previously unavailable channels.

Safeguarding Your Relationships. Protecting Your Customers.

When it comes to your customers, you should expect a lot from a software developer. JX2's customer-centric applications help you retain customers with benefits that include:

- Improved customer acquisition and loyalty.
- Improved quality and speed of service delivery—over the internet or through your call center.
- Reduced costs and streamlined operations.
- Security of your customers against fraud.
- Increased sales and profitability.
- Regulatory compliance, including OFAC, Bank Secrecy Act (BSA) and the Patriot Act.

"I have worked in the IT industry for over 23 years and I've known the JX2 leadership for nine of those years. They have impressed me throughout that time with their keen understanding of technology, business process, and how to connect the two. Their team has followed emerging trends in the industry and separated hype from what is real. They deliver technology solutions that provide real business value."

—Application Architect, Large government sponsored mortgage funding company

An Uncommon Commitment to Delivery

At JX2, we're serious about your customers' high expectations and your bottom line. We focus on your business challenges and use trusted and proven technology solutions to solve your problems. With JX2, you get high quality solutions, service and care, without the excessive costs of the ultra large firms. Expect expertise, commitment and delivery from a fast-moving team of experts dedicated to your success.

Our project management skills are remarkable among software developers and systems integrators. We're known for tightly integrating with organizations and helping guide teams to success. With 90% of all software projects arriving late, and nearly as many falling short of expectations, JX2 is a sharp contrast. We're regarded for our consistent commitment to delivery.

JX2 has built software for:

- Web-based customer self-care applications
- Loan application automation
- Money transfer
- Approval routing
- Human resources and other back end office automation
- Call center automation
- Fraud prevention
- Terrorist Watch List automation
- Electronic payments
- Real-time decisioning
- And much more

JX2—Success Multiplied

We adhere to three fundamental principles that guide everything we do:

1. We give every client our best and are absolutely committed to their success.
2. We develop an exceptional relationship with every client. We build long-time relationships because we're trusted to prove our value every day.
3. We support a healthy organization people will not want to leave. We reward and retain high caliber performers so we can put them to work for you.

Affiliations

JX2 is proud to be an IBM Advanced Business Partner.

We also belong to MACHA, the Mid-Atlantic Clearing House Association, and the Internet Council for NACHA—The Electronic Payments Association.

Contact Us

Find out how JX2 can become your competitive advantage. Contact us at 703-851-8701 or sales@jx2services.com.

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